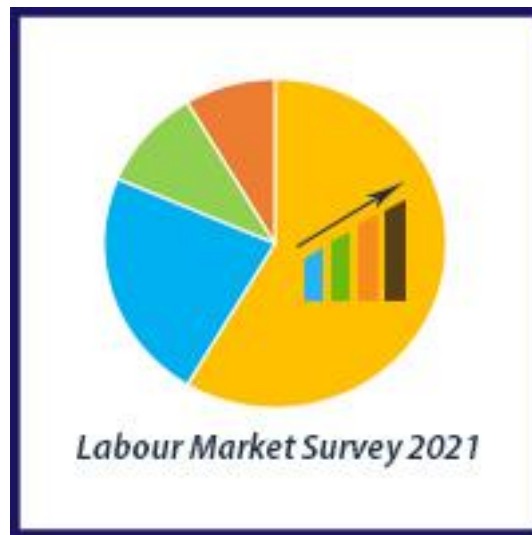




MINISTRY OF LABOUR, HUMAN RESOURCE DEVELOPMENT AND TRAINING
(Human Resource Development and Training Division)

Labour Market Survey 2021



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<https://mauritiusjobs.govmu.org>

July 2021

LABOUR MARKET SURVEY 2021

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LABOUR MARKET SURVEY 2021

ACKNOWLEDGEMENTS

The Ministry of Labour, Human Resource Development and Training wishes to thank all employers who have participated in the Labour Market Survey 2021. They have provided valuable information that has helped the Ministry to depict a realistic picture on the evolution of the Mauritian Labour Market and opportunities for human resource development.

The collaboration with the Government Online Centre (GOC), Statistics Mauritius and Human Resource Development Council is hereby acknowledged.

The 13 Employment Information Centres (EICs) have collaborated fully in the survey.

Ministry of Labour, Human Resource Development and Training

July 2021

LABOUR MARKET SURVEY 2021

EXECUTIVE SUMMARY

The Labour Market Survey 2021 covers the period January 2021 to April 2021, where employers were requested to participate in the web survey through the e-platform: https://eform.govmu.org/forms/MLHRDT/Survey_form.php.

Despite the National Confinement in March 2021, the survey was maintained and 50 employers responded by filling and submitting the questionnaire.

The rate of response of the survey is 16% and the employers have shown intention to fill 4,679 vacancies.

The construction sector has shown intention for 21% of the vacancies. Most vacancies were obtained for Building Finishers and Related Trades Workers (36%)

The enterprises that employ more than 500 employees have shown intention to recruit 1,166 employees (2,195 employees in 2020)

Employers of the Plaine Wilhems and Black River districts, have shown intention of recruiting for 2,028 jobs. (4,105 jobs in 2020).

The employers who have participated in the survey claimed that jobs in all sectors require capacity building.

Among the jobs obtained, 80% are permanent, 16% are casual, whereas 4% are part time jobs in 2021

During the Labour Market Survey 2021, Textile Machine Operators, Software Engineers and Building Finishers and Related Trades Workers were the most demanded jobs by 10%, 8% and 7% respectively.

LABOUR MARKET SURVEY 2021

1.0 INTRODUCTION

Fact Sheet

	2020	2021
Response rate	20%	16%
Employers	710	650
Vacancies	8,449	4,679
% Employers having vacancies	62%	50%
Employers responded during lockdown	0	50

15 Sectors:

- Agriculture
- Manufacturing except textile
- Textile
- Construction
- Wholesale and retail trade
- Transportation and storage
- Hotels and restaurants
- Travel and Tourism
- ICT
- Financial Intermediation
- Professional
- Education
- Health and social services
- Real Estate and other Businesses
- Arts, Entertainment and Recreational Activities

The present Labour Market Survey (LMS) is the second web-based survey conducted by the Ministry. The LMS measures the intentions of employers to recruit employees for the year 2021, be it creation of new posts or replacements. It allows identifying which employers think they will have difficulties to fill, be it permanent, part time or casual jobs. The objectives of the LMS is to:

- (a) Determine the labour needs and expectations of employers for the year 2021;*
- (b) Assist employers who are having difficulties to fill vacancies; and*
- (c) To identify avenues for human resource development and training.*

For the LMS of 2021, the Employment Service has devised a web-based platform, namely: <https://labourmarketsurvey.govmu.org> and email were sent to 3,969 employers of the private sector grouped into 15 sectors. The rate of response obtained was 16%. This report provides figures for vacancies available in the 15 sectors and difficulties of employers to fill the vacancies.

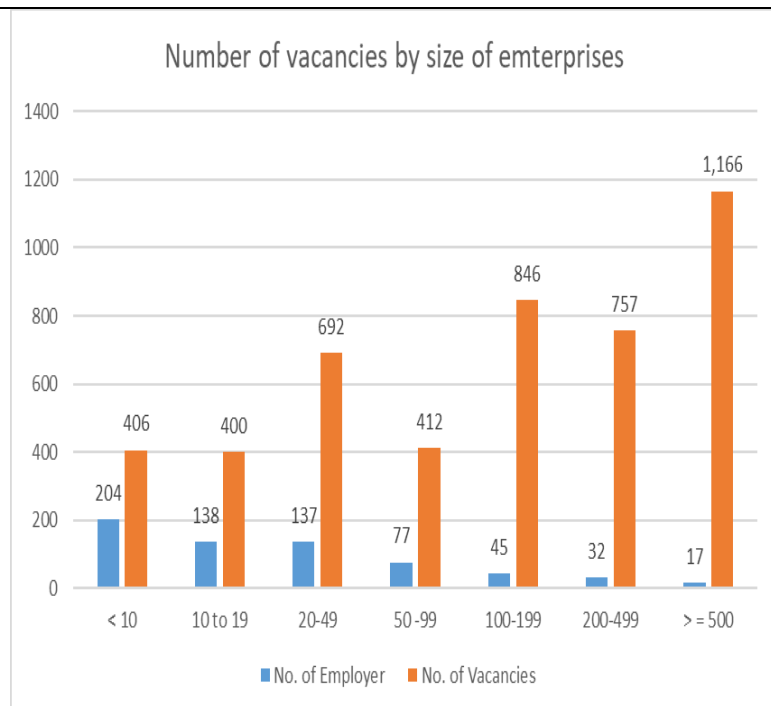
650 employers responded to the survey. Data on 4,679 vacancies were obtained through the survey and about 21% of the vacancies were from the construction sector. 50 employers have responded during the March 2021 lockdown period.

710 employers who participated in the labour market survey of 2020 had intention to fill 8,449 vacancies, out of which 25% were for the hotels and restaurants sector. However, due to the COVID-19 pandemic, the number of vacancies were reduced to 1,065.

2.0 VACANCIES OBTAINED BY SIZE OF ENTERPRISES

For the year 2021, the enterprises that employ more than 500 employees have shown the intention to recruit 25% of the vacancies obtained through the survey.

The enterprises that have employees within the range of 100 to 199 have shown intention to fill 846 vacancies. As the number of employees increase from 50 to 99, the number of vacancies tend to increase accordingly.



In comparison to the survey of 2020, the enterprises that employ more than 500 workers had 2,195 (26%) vacancies; while those with ten to nineteen employees had intention to fill for 1,936 vacancies.

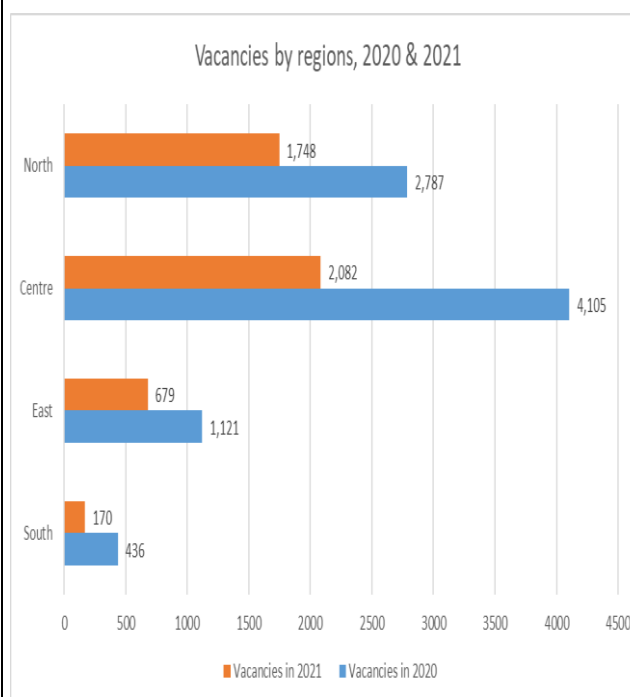
The vacancies for enterprises having more than 500 employees vary with sectors such as: ICT, construction, textile, real estate and other business with vacancies such as finance and engineering professionals.

Enterprises that employ 100 to 199 employees from sectors like wholesale and retail trade and manufacturing have the following vacancies among others: finance and administration professionals and sales workers.

3.0 VACANCIES OBTAINED BY REGIONS

The employers serviced accordingly by Employment Information Centres (EICs) have been divided in four regions, namely the North, East, Centre (for this survey includes the western region) and South. The Centre region (for this survey) consisting of Plaine Wilhems and Black River districts has 274 employers, some of which have shown intention of recruiting for 2,082 jobs (44%). 268 employers of the Northern region form part of the 37% vacancies obtained through the survey. The employers of Eastern and Southern regions have shown intention of recruiting 679 and 170 employees respectively.

The figure below provides for the number of vacancies obtained by regions for the years 2020 and 2021:



The survey reveals that the most vacancies were found in the centre regions, that is 4,105 in 2020 and 2,082 in 2021.

Employers in the centre region mostly in sectors like construction, education and ICT have recruitment plan for the following jobs: finance and administrative professionals, painters, cleaners, electrical equipment repairers and installers.

The vacancies found in the North differ from almost all sectors and employers showed intention of recruitment among others for the following jobs: salespersons and cashiers, secretaries, drivers, cabinet makers and administrative professionals.

4.0 JOBS THAT REQUIRE TRAINING

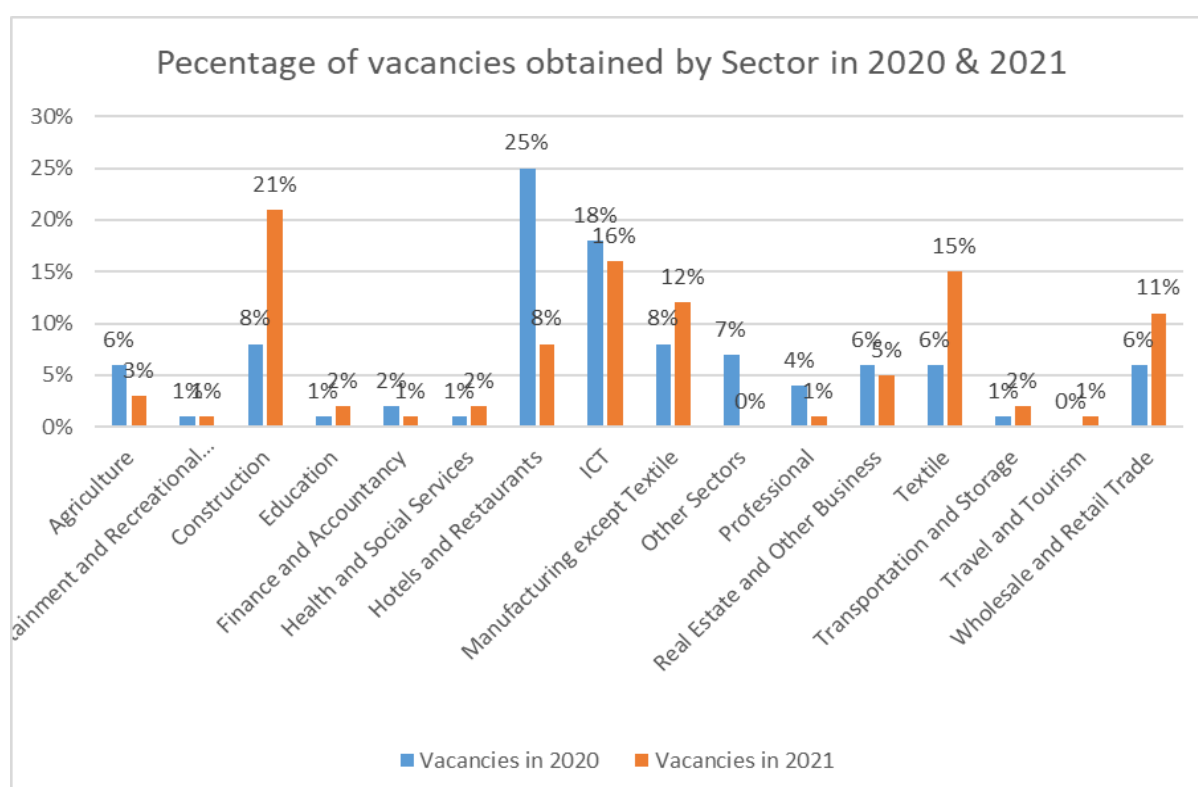
204 employers have expressed the needs for training for the vacancies that are available at their enterprises. The training requirements vary with sectors and occupations. The table below provides some of the occupations for which training requirements have been expressed by employers:

Sectors	Occupations
Agriculture	Agricultural, Forestry and Fishery Labourers
Arts, Entertainment and Recreational Activities	Sales, Marketing and Public Relations Professionals
Construction	Architects, Planners, Surveyors and Designers, Building Finishers and Related Trades Workers, Building Frame and Related Trades Workers Electrical Equipment Installers and Repairers
Education	Administration Professionals, Administrative and Specialised Secretaries, Primary School and Early Childhood Teachers Child Care Workers and Teachers Aides, Vocational Education Teachers
Finance and Accountancy	Finance Professionals
Health and Social Services	Medical and Pharmaceutical Technicians, Nursing and Midwifery Professionals Hairdressers, Beauticians and Related Workers
Hotels and Restaurants	Cooks, Waiters and Bartenders
Information and Communication Technology	Software and Applications Developers and Analysts, Client Information Workers, ICT Operations and User Support Technicians, Electronics and Telecommunications Repairers
Manufacturing Except Textile	Engineering Professionals, Sheet and Structural Metal Workers, Chemical Products Plant and Machine Operators, Machinery Mechanics and Repairers, Food Processing and Related Trades Workers, Cabinet Makers and Related Trades Workers, Plastics and Paper Products Machine Operators
Professional	Administration Professionals, Legal Professionals
Real Estate and Other Businesses	Administration Professionals, Vehicle and Other Hand Cleaning Workers

Textile	Textile, Fur and Leather Products Machine Operators, Garment and Related Trades Workers
Transportation and Storage	Administration Professionals, Machinery Mechanics and Repairers
Wholesale and Retail Trade	Sales, Marketing and Development Managers, Electrotechnology Engineers Administrative and Specialised Secretaries, Sales Workers

5.0 VACANCIES OBTAINED BY SECTOR

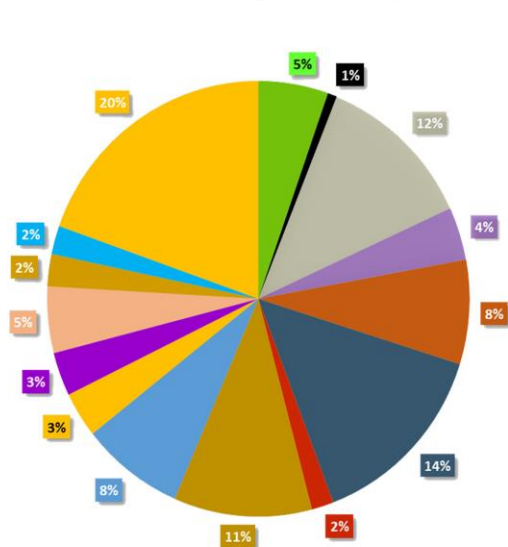
Most vacancies were obtained in the construction (21%), ICT (16%) and textile (15%) and other manufacturing sector (12%) in the survey of 2021, while last year, most vacancies were obtained in the hotels and restaurants (25%) and the ICT sector (18%)



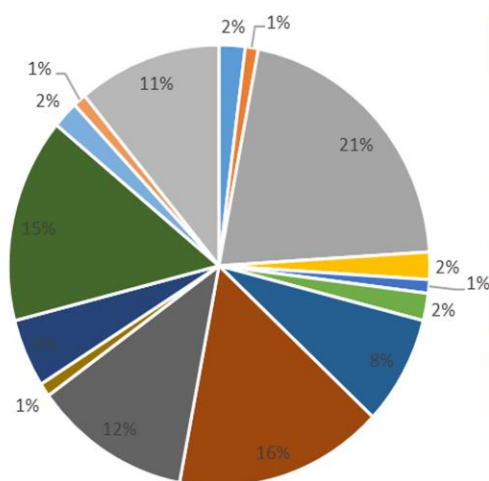
The infographics on the next page provides for the number of employers who responded by sector and vacancies obtained.

Number of Employers responded by sectors

Number of employers by sector



% vacancies by sector, 2020



% vacancies by sector, 2021

*Please refer to the % labelling details according to the same color match

	2020	2021
Agriculture	487	121
Manufacturing Except Textile	718	545
Textile	486	687
Construction	712	967
Wholesale and Retail Trade	533	534
Transportation and Storage	49	110
Hotels and Restaurants	2141	393
Information and Communication Technology	1555	759
Finance and Accountancy	131	60
Professional	239	39
Education	102	96
Health and Social Services	113	115
Real Estate and other Businesses	536	219
Arts, Entertainment and Recreational Activities	23	13
Travel and Tourism	-	24
Others	624	-

Labour Market Survey 2021

NUMBER OF VACANCIES OBTAINED BY SECTOR

The table below provides for vacancies obtained by employer responded.

SECTOR	NUMBER OF EMPLOYER RESPONDED	NUMBER OF VACANCIES OBTAINED	PERCENTAGE OF VACANCIES OBTAINED
<i>Agriculture</i>	36	121	2%
<i>Arts, Entertainment and Recreational Activities</i>	8	13	1%
<i>Construction</i>	69	967	21%
<i>Education</i>	29	93	2%
<i>Finance and Accountancy</i>	31	60	1%
<i>Health and Social Services</i>	27	115	2%
<i>Hotels and Restaurants</i>	58	393	8%
<i>Information and Communication Technology</i>	50	759	16%
<i>Manufacturing Except Textile</i>	102	545	12%
<i>Professional</i>	31	39	1%
<i>Real Estate and Other Businesses</i>	34	219	5%
<i>Textile</i>	32	687	15%
<i>Transportation and Storage</i>	13	110	2%
<i>Travel and Tourism</i>	13	24	1%
<i>Wholesale and Retail Trade</i>	117	534	11%
TOTAL	650	4,679	100

Note: The employers who are linked to the sectors do not necessarily have recruitment projects.

6.0 FULL TIME, PART TIME AND CASUAL JOBS

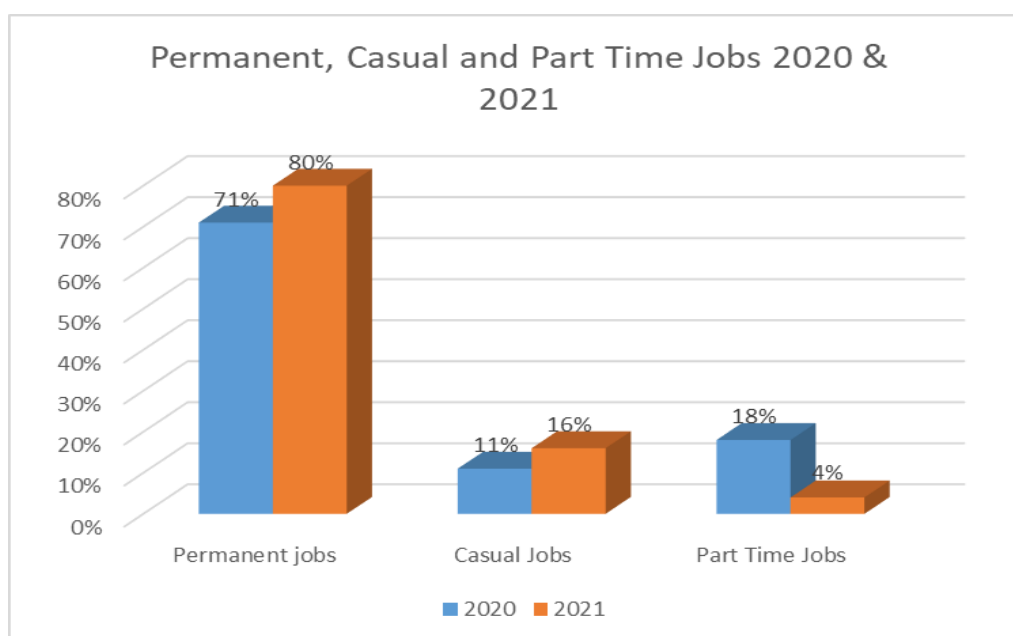
Among the jobs recorded, 80% are permanent, 16% are casual, whereas 4% are part time jobs in 2021, compared to 71% permanent, 11% casual, 18% part-time jobs in 2020. The jobs cover nearly all the sectors surveyed.

Among the sectors that recruit permanent workers are the ICT, textile, hotels and restaurants, wholesale and retail trade and education.

Among the jobs offered as casual are the following: Other Sales Workers, Agricultural, Forestry and Fishery Workers, Building Finishers and Related Trades Workers, Building Frame and Related Trades Workers. The Construction sector has most casual jobs.

The share of part time jobs which is 4% includes the following: Waiters, Bartenders and other Hospitality Workers, Artistic, and Cultural and Culinary Associate Professionals.

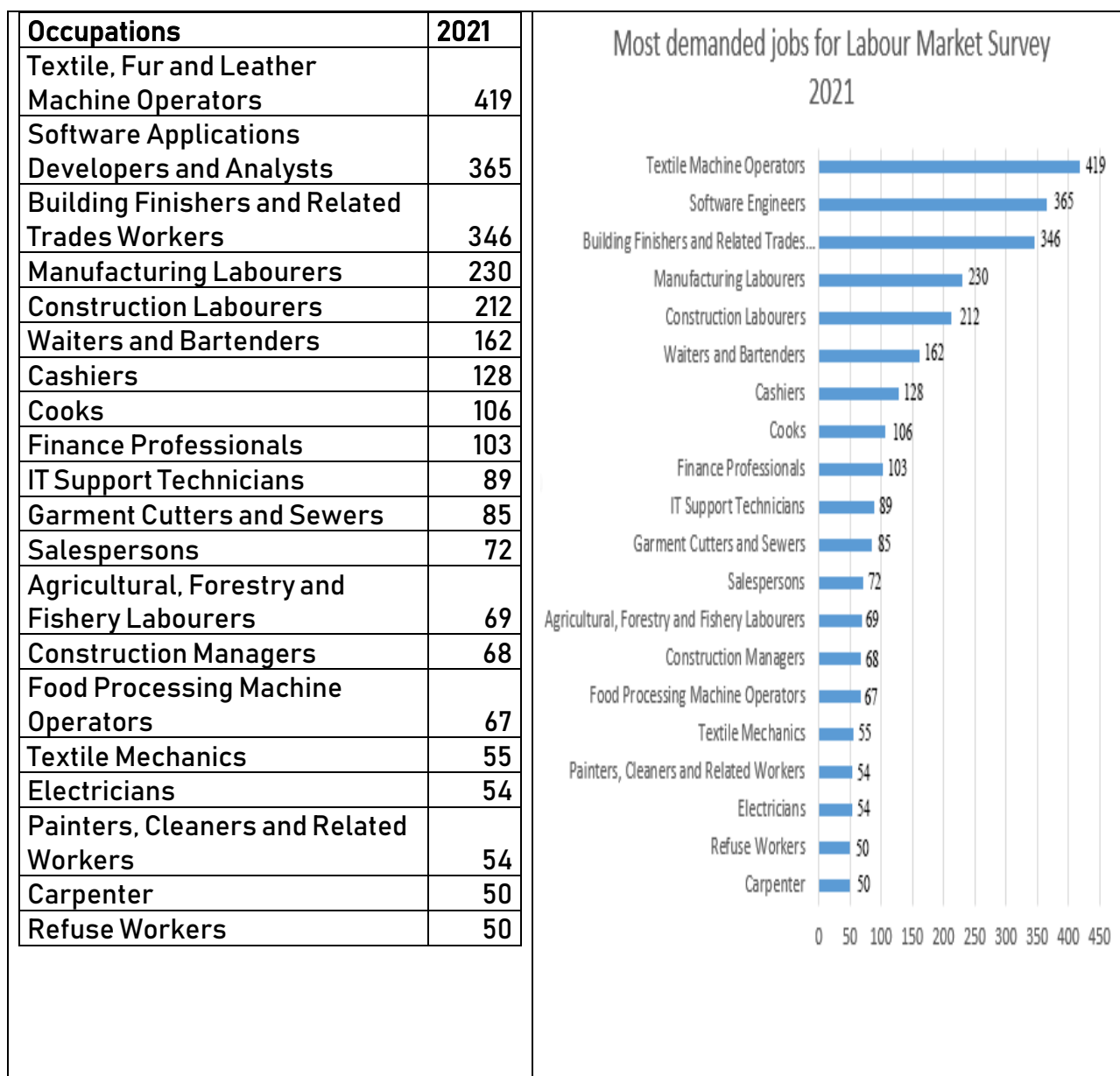
The graph below presents comparison in percentage of permanent, casual and part-time jobs for 2020 and 2021.



7.0 MOST DEMANDED JOBS

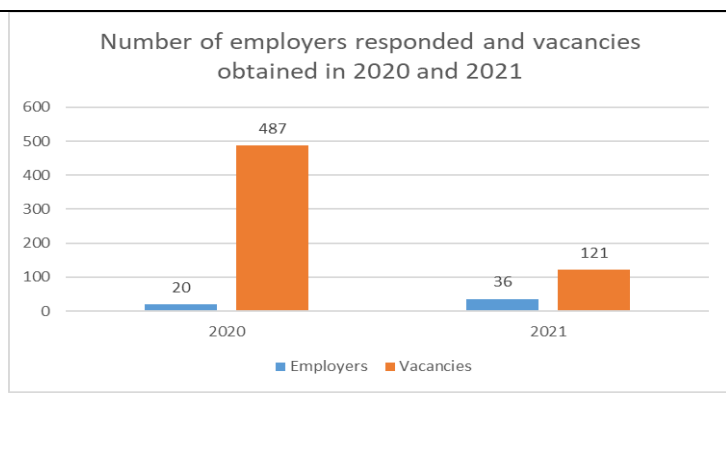
During the Labour Market Survey 2021, Textile Machine Operators, Software Engineers and Building Finishers and Related Trades Workers were the most demanded jobs by 10%, 8% and 7% respectively.

The most demanded jobs obtained through the survey in 2021 are as follows:



REPORT BY SECTORS

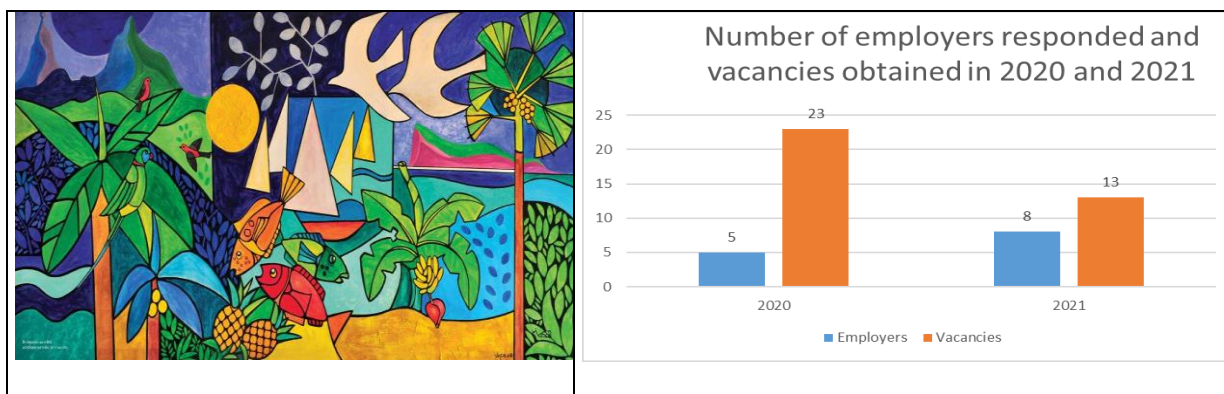
8.0 AGRICULTURE



The agricultural sector consists among others of agricultural enterprises, forestry, fishery and agricultural products packing companies. Out of the 36 employers who responded from the Agriculture sector, 14 have 121 plan for recruitment for 2021, representing 2% of the vacancies. Only 19% of employers surveyed in the sector have responded positively. 8% of employers are willing to seek assistance of EICs to fill the vacancies. 64% of the vacancies are in the occupation of Agricultural, Forestry and Fishery Labourers as shown below:

VACANCIES	NUMBER REQUIRED
Agricultural, Forestry and Fishery Labourers	77
Animal Producers	13
Heavy Truck and Bus Drivers	6
Forestry and Related Workers	6
Administrative and Specialised Secretaries	2
Others	17
TOTAL	121

9.0 ARTS, ENTERTAINMENT AND RECREATIONAL ACTIVITIES

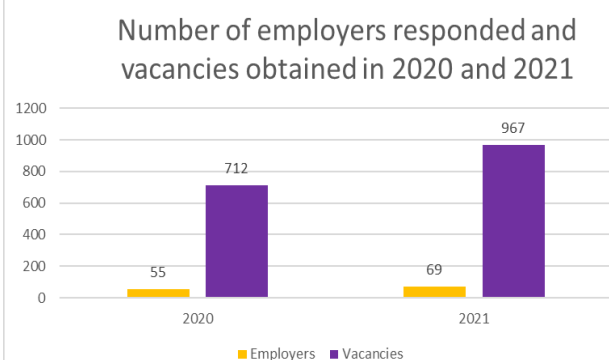


The Arts, Entertainment and Recreational Activities sector consists of among others: art galleries, music companies, theatres, publicity and tourism activities. Among the 8 responded employers of the sector, 4 have plan to fill 13 vacancies. 16% of employers surveyed in the sector have responded positively. 50% of the employers who have responded in the survey are willing to seek assistance of EICs to fill the vacancies. The vacancies obtained represent about 1% of the total vacancies. 38% of the vacancies obtained for the sector are for *Artistic, Cultural and Culinary Associate Professionals*.

The table below represents a breakdown of the vacancies obtained:

VACANCIES	NUMBER REQUIRED
Artistic and Culinary Associate Professionals	5
Sales, Marketing and Public Relations Professionals	1
Secretary	1
Heavy Truck and Bus Drivers	1
Others	5
TOTAL	13

10.0 CONSTRUCTION

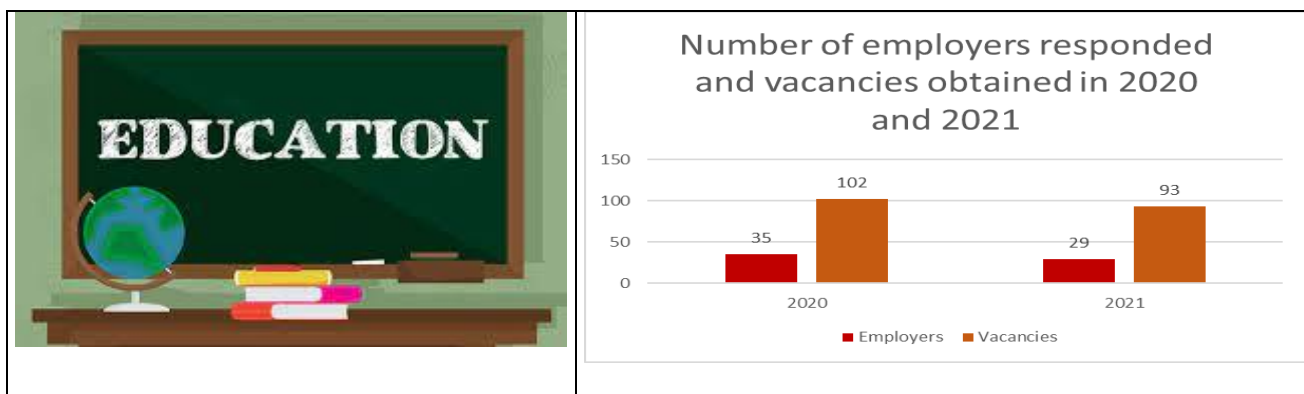


The construction sector consists of construction of buildings, making of dams, civil works and engineering. 69 employers (response rate of 16%) of the construction sector have responded and 39 of them have shown intention to recruit 967 employees. The sector that employs mostly expatriates expresses the need for training of its workforce. 51% of employers (60% in 2020) are willing to seek assistance from EICs to obtain suitable candidates for filling the jobs. The vacancies obtained through the survey represents 21% of the total vacancies obtained. 36% of the vacancies are for *Building Finishers and Related Trades Workers*.

The table below represents a breakdown of the vacancies obtained:

VACANCIES	NUMBER REQUIRED
Building Frame, Finishers and Related Trades Workers	346
Construction Labourers	212
Construction Managers	68
Electricians	54
Carpenters	50
Engineers	34
Painters and Cleaners	21
<i>Others</i>	<i>182</i>
Total	967

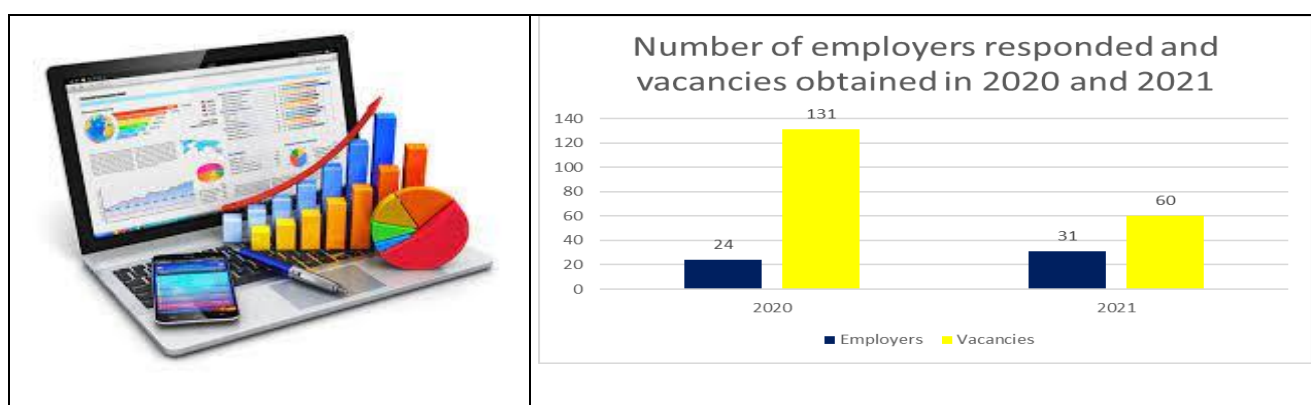
11.0 EDUCATION



The Education sector consists of employers in the pre-primary, primary, secondary, tertiary and vocational and technical education. Out of the 29 employers (response rate of 34%) of the education sector who responded 14 have shown intention to recruit 93 employees. The employers claim that among others the following occupations requires training: Primary School and Early Childhood Teachers, Child Care Workers and Teachers Aides. 34% of employers are willing to seek assistance from EICs to obtain suitable candidates for jobs reported. The vacancies for the sector forms consists 2% of the total vacancies. 18% of the vacancies obtained for the sector are for Secondary Education Teachers as shown below:

VACANCIES	NUMBER REQUIRED
Secondary Education Teachers	16
Vocational Education Teachers	12
Other Teaching Professionals	7
Primary School and Early Childhood Teachers	7
University and Higher Education Teachers	7
Administrative and Specialized Secretaries	5
<i>Others</i>	34
Total	88

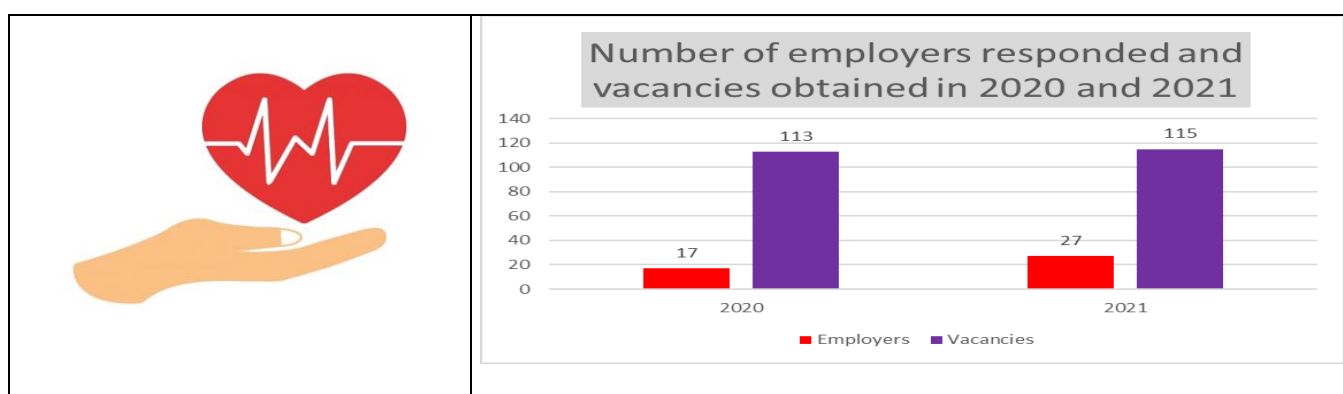
12.0 FINANCE AND ACCOUNTANCY



The Finance and Accountancy sector consists among others of accountancy, financial consulting, auditing and investment firms. 31 employers (response rate of 30%) of the Finance and Accountancy sector, out of which 10, have shown intention to recruit 60 employees. (131 vacancies in 2020) The employers from the sector claim that the jobs in the sector requires training before placement. 16% of employers are willing to seek assistance from EICs to obtain suitable candidates for filling the jobs. The vacancies obtained represents about 1% of the total vacancies obtained during the survey. 36% of the vacancies obtained for the sector refers to Finance Professionals as shown below:

VACANCIES	NUMBER REQUIRED
Finance Professionals	20
Administration Professionals	12
Client Information Workers	7
Administrative and Specialised Secretaries	3
Elementary Workers	3
Sales, Marketing and Development Managers	2
Sales, Marketing and Public Relations Professionals	2
Others	7
Total	56

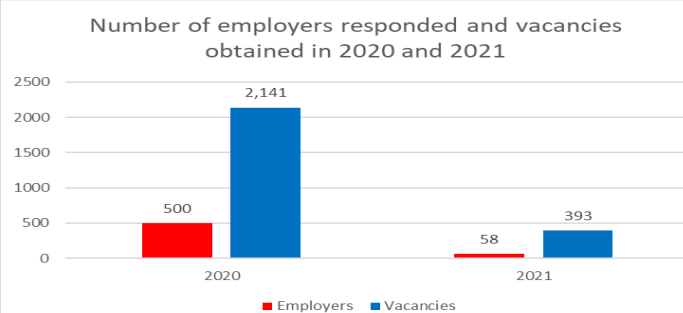
13.0 HEALTH AND SOCIAL SERVICES



The Health and Social Services sector consists of employers of private clinics, pharmacies, homes, shelters and NGOs. 27 employers of the Health and Social Services sector responded to the survey whereby 13 have shown intention to recruit 115 employees. The employers claim that the following jobs require training: Medical and Pharmaceutical Technicians, Nursing and Midwifery Professionals, and Hairdressers, Beauticians and Related Workers. 44% of employers are willing to seek assistance of EICs for the recruitment process. The vacancies obtained during the survey consist of about 2% of the total vacancies. 25% of the vacancies obtained for the sector are for Nursery and Midwifery Professionals as shown in the table below:

VACANCIES	NUMBER REQUIRED
Nursing and Midwifery Professionals	29
Other Health Professionals	21
Medical and Pharmaceutical Technicians	15
Hairdressers and Beauticians	12
Child Care Workers	8
Medical Doctors	5
<i>Others</i>	25
Total	115

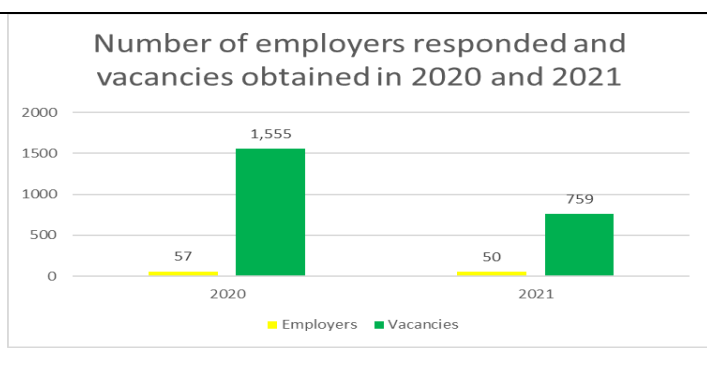
14.0 HOTELS AND RESTAURANTS



The Hotels and Restaurants sector consists of hotels, restaurants, guests house and bungalows. 30 employers, out of the 58 responded, have shown intention to recruit 393 employees compared to 2,141 employees in 2020. The employers from the sector claim that the following occupations require training: Cooks, Waiters and Bartenders. 48% of employers in comparison to 20% in 2020 are willing to seek assistance from EICs to obtain suitable candidates for filling the jobs. The vacancies obtained covers 8% of the total vacancies obtained during the survey. Waiters and Bartenders form part of 40% of the vacancies as shown below:

VACANCIES	NUMBER REQUIRED
Waiters and Bartenders	158
Cooks	103
Domestic, Hotel and Office Cleaners and Helpers	26
Food Preparation Assistants	19
Car, Van and Motorcycle Drivers	17
Cashiers	15
Food Processing and Related Trades Workers	10
Food and Related Products Machine Operators	8
<i>Others</i>	37
Total	393

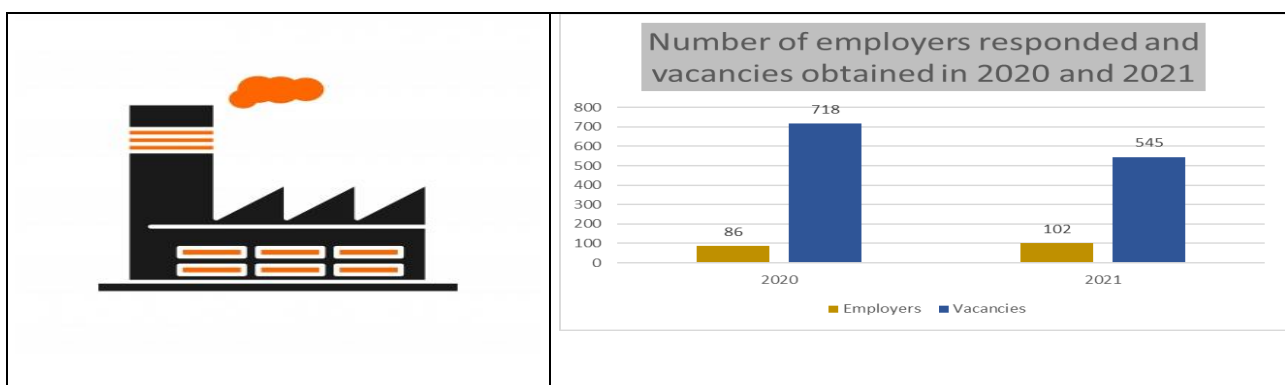
15.0 INFORMATION AND COMMUNICATION TECHNOLOGY



The sector consists of call centres, business process outsourcing, networking, database administration, website management and software development enterprises. 31 out of the 50 responded employers have shown intention to recruit 759 employees. The employers from the sector claim that the following occupations require capacity building: Software and Applications Developers and Analysts, Client Information Workers, ICT Operations and User Support Technicians, and Electronics and Telecommunications Repairers. 38% of employers are willing to seek assistance from EICs to obtain suitable candidates for filling the jobs. The vacancies obtained is estimated to be about 16% of the total vacancies obtained during the survey. 48% of the vacancies were for *Software Engineers* as shown below:

VACANCIES	NUMBER REQUIRED
Software Engineers	365
Finance Professionals	101
IT Support Technicians	89
Software Developers and Analysts	48
Administrative and Specialised Secretaries	40
Client Information Workers	35
<i>Others</i>	81
Total	759

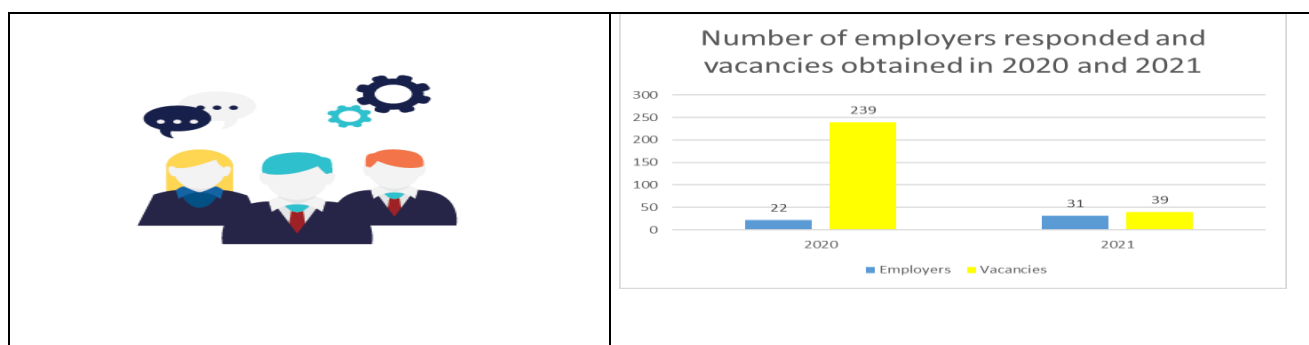
16.0 MANUFACTURING EXCEPT TEXTILE



The Manufacturing sector consists among others of cabinet making, metal furniture assembly, soap and detergent manufacturing, and food processing operators. Out of the 102 employers (response rate of 12%) of the Manufacturing other than Textile sector, 54 have shown intention to recruit 545 employees (8%). Employers of the sector claims that among others the following jobs require training: Engineering Professionals, Sheet and Structural Metal Workers, Chemical Products Plant and Machine Operators, Machinery Mechanics and Repairers, Food Processing Workers, Cabinet Makers, and Plastics and Paper Products Machine Operators. 48% of employers are willing to seek assistance from EICs to obtain suitable candidates for filling the jobs. 36% of the vacancies are for *Manufacturing workers*.

VACANCIES	NUMBER REQUIRED
Manufacturing Workers	193
Food Processing Machine Operators	67
Cabinet Makers	42
Painter, Cleaner & Related Trade Workers	33
Administrative Professionals	24
Sales Workers	17
<i>Others</i>	157
Total	533

17.0 PROFESSIONAL



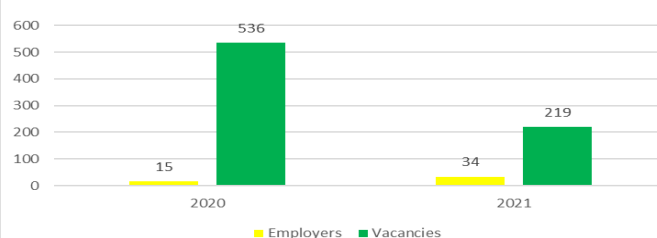
The Professional sector consists among others of legal, consulting and advertising firms. Out of the 31 employers of the Professional sector, 11 have shown intention to recruit 39 employees. The employers from the sector claim that among others the following occupations requires capacity building: administration and legal professionals. 32% of employers are willing to seek assistance from EICs to obtain suitable candidates for available vacancies. The vacancies obtained forms about 1% of the total vacancies obtained during the survey. 13% of the vacancies obtained for the sector were for Administration Professionals as shown below:

VACANCIES	NUMBER REQUIRED
Administration Professionals	5
Architects, Planners, Surveyors and Designers	3
Engineering Professionals	2
Finance Professionals	2
Legal Professionals	2
Services Managers	2
Marketing Managers	2
<i>Others</i>	21
Total	39

18.0 REAL ESTATE AND OTHER BUSINESSES



Number of employers responded and vacancies obtained in 2020 and 2021



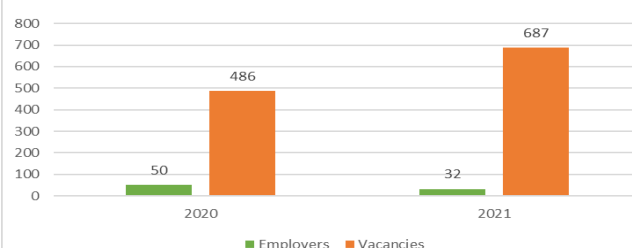
The Real Estate and Other Businesses sector consists of among others, cleaning operators, security services and real estate agencies. Out of the 34 employers surveyed, 16 have shown intention to recruit 219 employees. The employers of the sector claim that the following jobs require capacity building: Administration Professionals, Vehicle and Other Hand Cleaning Workers. 32% of employers are willing to seek assistance of EICs for the recruitment process. The vacancies obtained during the survey form part of about 5% of the total vacancies. 23% of the vacancies obtained for the sector are for Refuse Workers as shown below:

VACANCIES	NUMBER REQUIRED
Refuse Workers	50
Painters, Cleaners and Related Workers	49
Cleaning Labourers	31
Housekeeping Supervisors	16
Vehicle Cleaners	14
Electrical Equipment Installers and Repairers	10
Administrative Professionals	6
<i>Others</i>	43
Total	219

19.0 TEXTILE



Number of employers responded and vacancies obtained in 2020 and 2021



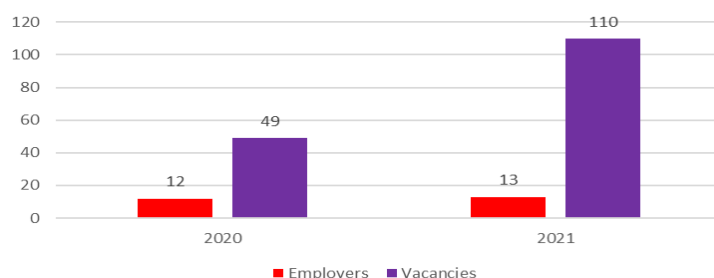
The textile sector consists of garment manufacturing and tailoring. Out of the 32 employers of the Manufacturing other than Textile sector who have responded 17 have shown intention to recruit 687 employees. The sector that employs mostly expatriates claim that the following vacancies among others requires training: Textile, Fur and Leather Products Machine Operators and Garment and Related Trades Workers. 50% of employers in comparison of 6% in 2020 are willing to seek assistance from EICs to obtain suitable candidates for filling the jobs. The vacancies obtained through the survey consists of 15% of the total vacancies obtained. 61% of the vacancies are for Textile Machine Operator.

VACANCIES	NUMBER REQUIRED
Textile Machine Operators	419
Garment Cutter and Sewers	85
Textile Mechanics	55
Manufacturing Labourers	37
Helpers	30
Clerks	10
Drivers	8
<i>Others</i>	43
Total	687

20.0 TRANSPORTATION AND STORAGE



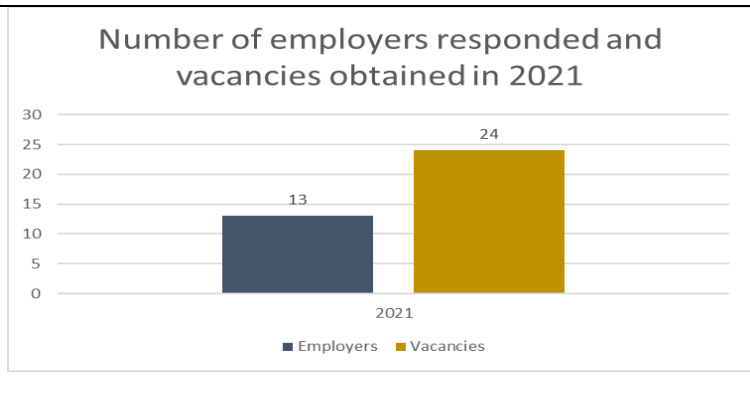
Number of employers responded and vacancies obtained in 2020 and 2021



The transportation and storage sector consists of road transport, transportation of goods and storage of food and other commodities. Out of the 13 employers who have responded, 7 have shown intention to recruit 110 employees. The employers from the sector claim that the following occupations require training: Administration Professionals and Machinery Mechanics and Repairers. 50% of the responded employers are willing to seek assistance from EICs to obtain suitable candidates for filling the jobs available at their enterprises. The vacancies obtained through the survey forms only 2% of the total vacancies obtained. 22% of the vacancies are for Transport and Storage Labourers as shown below:

VACANCIES	NUMBER REQUIRED
Transport and Storage Labourers	24
Heavy Truck and Bus Drivers	22
Vehicle Cleaners	10
Helpers	10
Clerks	8
Administrative Professionals	7
<i>Others</i>	29
Total	110

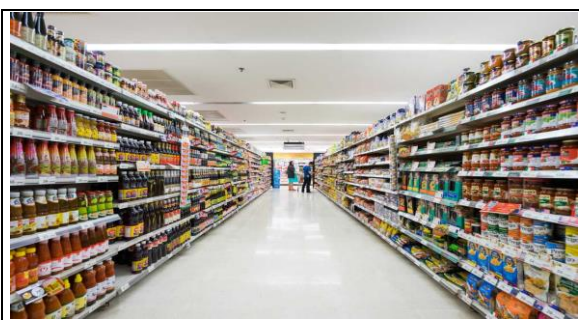
21.0 TRAVEL AND TOURISM



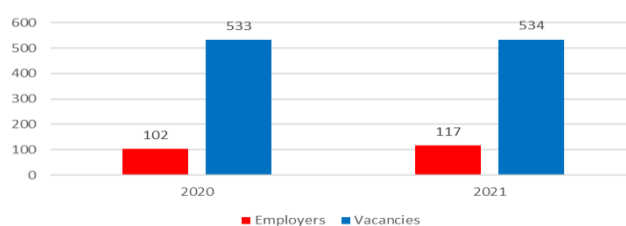
The Travel and Tourism Sector consists of among others air travel, tour operators, travel agency. The sector was not surveyed in 2020. Out of the 13 responded employers of the sector, 3 have shown intention for filling 24 vacancies. 31% of the responded employers are willing to seek assistance from EICs to obtain suitable candidates for filling the jobs available at their enterprises. The vacancies obtained through the survey forms only 1% of the total vacancies obtained. 33% of the vacancies are for Travel Guides as shown below:

VACANCIES	NUMBER REQUIRED
Travel Guides	8
Cleaners and Helpers	6
Waiters and Bartenders	4
Mechanics	2
<i>Others</i>	4
Total	24

22.0 WHOLESALE AND RETAIL TRADE



Number of employers responded and vacancies obtained in 2020 and 2021



The sector consists of commercial companies having trade licences, supermarkets, hypermarkets, shops and distribution companies. 62 employers of the Wholesale and Retail Trade sector, out of the 117 responded in comparison to 102 in 2020, have shown intention to recruit 534 employees. The employers from the sector claim that the following vacancies require training: Sales, Marketing and Development Managers, Administrative and Specialised Secretaries and Sales Workers. 44% of employers are willing to seek assistance from EICs to obtain suitable candidates for filling the vacancies. The vacancies obtained through the survey for the sector forms 11% of the total vacancies obtained. 21% of the vacancies are for Cashier as shown below:

VACANCIES	NUMBER REQUIRED
Cashiers	113
Salespersons	72
Clerks	35
Shelves Workers	35
Food Processing Operators	33
Mechanics	30
Drivers	26
Transport and Storage Labourers	17
<i>Others</i>	173
Total	534

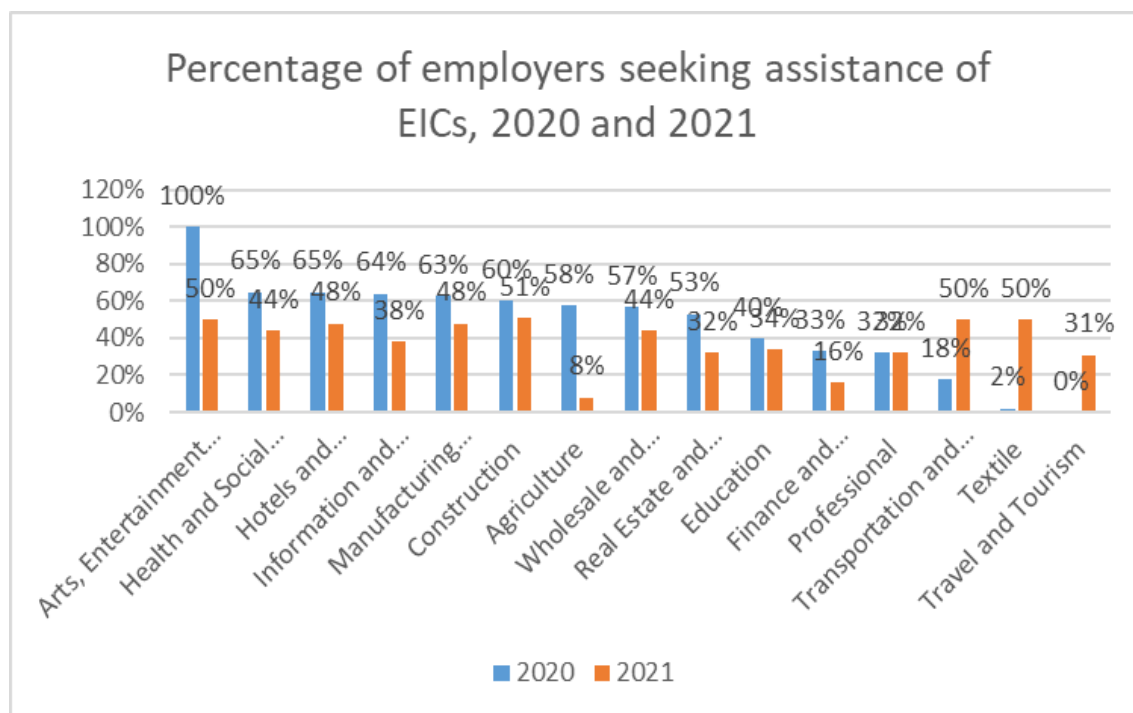
23.0 EMPLOYERS SEEKING ASSISTANCE OF EMPLOYMENT INFORMATION CENTRES

Employers from all sectors are willing to seek assistance from Employment Information Centres (EICs) to fill some of the vacancies reported during the labour market survey 2021.

51% of employers from the Construction Sector is willing to seek support of EICs to fill their vacancies.

Only 8% employers from the Agriculture sector are willing to seek support of EICs to fill vacancies reported.

The figure below depicts the percentage of employers willing to work with EICs to recruit jobseekers.



EICs will continue to work with employers to assist them in their recruitment projects and filling of the vacancies reported during the survey.

24.0 PLACEMENT

1,077 vacancies for which employers were interested to have the support of EICs for their recruitment projects were worked out. Some employers were not interested to entertain recruitment this year due to COVID-19. 2,760 jobseekers were referred, out of which 50 were placed.

Result of submission of candidates to employers for job placement for Labour Market Survey 2021

Employment Information Centre	Vacancies	Applicants Referred to Employers	Declined Offer	Failed to Report	Not Selected	Result not yet known	Number Placed
Triolet	43	338	23	52	198	45	20
Riviere du Rempart	9	39	0	9	10	20	0
Goodlands	46	108	0	67	35	0	6
Port Louis	24	150	10	16	119	0	5
Rose Hill	530	1087	194	141	16	727	9
Quatres Bornes	63	64	0	0	0	64	0
Vacoas	139	67	0	0	37	28	2
Curepipe	101	117	0	0	91	24	2
Quartier Militaire	30	170	3	48	72	45	2
Flacq	76	400	0	0	375	23	2
Rose Belle	8	36	0	0	26	9	1
Riviere Des Anguilles	7	181	0	0	0	181	0
Mahebourg	1	3	0	0	2	0	1
Total	1,077	2760	230	333	981	1,166	50

25.0 METHODOLOGY

The Labour Market Survey 2021 was conducted in collaboration with Statistics Mauritius (SM) and Human Resource Development Council (HRDC), under the guidance and supervision of Pole Emploi, France.

The list of employers was derived from the database of employers registered under the website: <https://mauritiusjobs.govmu.org> and employers who participated in last year's survey. Both lists were worked out into a single list to avoid duplication.

The Government Online Centre (GOC) developed a web-based questionnaire on a platform https://eform.govmu.org/forms/MLHRDT/Survey_form.php. Access was provided to each employer through a username and password. (Annex II)

The lists of employers were distributed equally to all EICs, irrespective of the regions of the employers. EICs were requested to send emails with covering letter providing instructions to employers to login, fill and submit the questionnaires on the e-platform of the survey. Staff of EICs were provided capacity building on the Labour Market Survey 2021. (Annex I)

The survey started on 18 January 2021. The field work, that is sending of emails and re-contacts ended on 28 February 2021. Another series of re-contacts was conducted during the first two weeks of March 2021 and April 2021. It was partly interrupted due to the National Confinement in March 2021.

26.0 CONCLUDING REMARKS

The construction, ICT and textile remains the sectors that have the most vacancies. The construction and textile sectors are experiencing a resilience after the COVID-19 pandemic. With the future opening of borders, the hotel and restaurant as well as the travel and tourism sectors will experience a new growth.

All sectors require persons who have followed training programmes before joining. In this context, the budget 2021-2022 has made provision for training and re-skilling to some 10,000 persons through different Government institutions such as HRDC and MITD. The National Training and Skilling Scheme (NTRS) will cater for some 6,000 unemployed individuals.

Jobseekers will be empowered by the Ministry of Labour, Human Resource Development and Training through workshops and counselling sessions. Employers will be called upon to participate fully in this aspect by identifying training needs requirements.

ANNEX I: SAMPLE OF COVERING EMAIL

MINISTRY OF LABOUR, HUMAN RESOURCE DEVELOPMENT AND TRAINING

Dear Sir/Madam,

Labour Market Survey 2021

The Ministry of Labour, Human Resource Development and Training is conducting a Labour Market Survey since **18 January 2021**

The main purpose of the labour market survey is to:

- (a) Determine the labour needs and expectations of employers for the year 2021;
- (b) Assist employers who are having difficulties to fill vacancies; and
- (c) To identify avenues for human resource development and training.

The questionnaire is very user-friendly and consists of only one page.

It is available on the URL: https://eform.govmu.org/forms/MLHRDT/Survey_form.php

You are kindly requested to click on the above link to access the questionnaire, fill and submit the same by **Thursday 28 February 2021**

Please note that your login will be as follows:

Username:

password:

Should you encounter any difficulty in filling the questionnaire, please contact the **Statistics Unit** of this Ministry on telephone number: 405-0124/207-2625 and email: ssurat@govmu.org

We assure you that the information collected will be treated in strict confidentiality.

Thanking you for your valuable assistance.

ANNEX II: SAMPLE QUESTIONNAIRE

6/29/2021

Employer's Survey on Labour Market



Ministry of Labour, Human Resource Development and Training

Employer's Survey on Labour Market



The objective of this survey is to assist private employers in their recruitment projects.

For any information about filling of this survey questionnaire, please contact us on 405-0124/207-2625 or send an email on ssuraf@govmu.org

** marked questions and red fields are mandatory*

1. Please confirm that information below is correct. If not, kindly amend:

Business Registration Number (BRN)	C15130797
Name of Company*	KINGS SHIPS AGENCY LTD
Workforce range*	Please select ▼
Your sector of operation is*	Transportation and Storage ▼
Address of Company*	2ND FLOOR 1KS CARGO BUILDINGMARINE ROADMER ROUGE
Contact email for survey*	agency@kings.mu
Telephone number for survey*	2424792
Related EIC (For office use only)	Port Louis

2. Do you have any future job needs for your Company, for the year 2022?

Yes ☐ No ☐

(If you select "Yes", kindly fill sections 3,4 and 5)

(If you choose "No", kindly skip to sections 4 and 5)

3. What are your future job needs?

SN	Occupational Group	Total number of possible vacancies for this year	Will training be required for those vacancies?	Among those vacancies, how many are			
				Permanent? *	Casual? **	Part time? ***	
1	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
2	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
3	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
4	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
5	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
6	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
7	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
8	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
9	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset
10	Please select ▼		Yes <input type="radio"/> No <input type="radio"/>				Reset

* Permanent – Employment done on a regular, continuing basis, rather than hiring on a contractual basis.

** Casual – Casual employment refers to a situation in which an employee is only guaranteed work when it is needed, and there is no expectation that there will be more work in the future.

*** Part time - A part time job is something which you do in your free time for a few hours like 2 to 3 hours a day or during the weekends to earn some extra cash.

4. For these job needs, would you like to be assisted by your regional Employment Information Centres?

Yes ☐ No ☐

If you select "Yes" for the above question, then fill in your Contact details:

